



THE LINCOLN MOTOR COMPANY

Collision Position Statement

February 15, 2018

STRUCTURAL REPAIRS FOR THE LINCOLN MOTOR COMPANY VEHICLES

DEARBORN, Mich. – The Lincoln Motor Company only approves repairs to structural components – (including frames, rails, aprons and body panels) – that are completed using Lincoln published repair procedures and The Lincoln Original Equipment Parts. Failure to follow these instructions will adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by Lincoln.

Repair procedures are available in vehicle-specific Service Manuals, Body Repair Manuals, Technical Service Bulletins and Instruction Sheets (which accompany some Lincoln Original Equipment replacement parts). Repairers should contact a Lincoln dealer for information on how to access these reference materials.

Where no Lincoln supplied repair procedure is available, repairs must be made at factory joints or seams with Lincoln original replacement parts using procedures that duplicate factory assembly processes and techniques.

The structural component repair procedures and repair-specific parts approved by Lincoln have been validated through testing by Lincoln engineers to return repaired vehicles to the intended level of form, function, performance and safety as our engineers originally specified.

Alternative structural component repair procedures and/or parts approved by others are not approved by Lincoln. Should alternative structural component repair procedures and/or parts be used, repairers should be aware of the potential liability they incur.