



THE LINCOLN MOTOR COMPANY

## **Collision Position Statement**

**February 15, 2018**

### **USE OF NON-OEM AND SALVAGE PARTS ON THE LINCOLN MOTOR COMPANY VEHICLES**

The original parts used on The Lincoln Motor Company vehicles are designed and built to provide optimum fit, function, safety and structural integrity. For this reason, The Lincoln Motor Company does not approve the use of recycled, salvaged, aftermarket or reconditioned parts. The quality, performance and safety of these parts are unknown and only by purchasing Genuine The Lincoln Original Equipment Collision Replacement Parts through an authorized The Lincoln Motor Company Dealer, can you be assured of the replacement part's authenticity, reliability and compatibility.

Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by Lincoln. Departure from repair instructions provided in The Lincoln Workshop Manual, including alternate repair methods or the use of substitute components, risks compromising crash safety. Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

Furthermore, The Lincoln Lease agreements stipulate that **all** parts damaged as a result of a collision must be replaced with Genuine The Lincoln Original Equipment Replacement Parts.

Alternative collision parts are not covered by The Lincoln Motor Company's new vehicle service part warranty or any variety of the The Lincoln Extended Service Plan. In addition, any damage to or failure of a The Lincoln part caused by the installation or improper performance of an alternative part is not covered by The Lincoln Motor Company's new vehicle service part warranty or any variety of the The Lincoln Extended Service Plan.