



Das Auto.

Volkswagen Collision Repair Standards

Supplemental Restraint System Airbag Component Replacement

Applicable to All Volkswagen Models

Volkswagen designs and equips their vehicles with the latest crashworthy features to help ensure optimum occupant safety. In maintaining these standards, Volkswagen is providing collision repair centers with critical information pertaining to collision repair/parts replacement on Volkswagen vehicles.

The Supplemental Restraint System (SRS) is a critical component of all Volkswagen vehicles' seat belt safety systems; it provides additional protection to vehicle occupants in the event of a frontal or side impact collision.

After a vehicle has been involved in a collision, certain components of the SRS airbag system must be replaced. This is a significant part of the vehicle repair as all Volkswagen vehicles are precisely engineered to exacting specifications to ensure occupant safety; all components of the SRS airbag system must be restored to a pre-accident condition in order to protect the occupants in the event of subsequent accident. **Technicians must always refer to the Volkswagen repair manual to determine which components must be inspected, tested, or replaced following a collision of any Volkswagen vehicle.**

Volkswagen approves only repairs made with Genuine Volkswagen Parts. Aftermarket, salvage, or remanufactured SRS airbag system parts do not meet the exacting specifications of Genuine Volkswagen Parts and therefore are not an acceptable method of repair on any Volkswagen vehicle. These parts may depreciate the value of the vehicle and/or put the vehicle occupants at risk. Aftermarket, salvage, and remanufactured parts or failure of another Volkswagen part caused by the installation or improper

performance of an aftermarket, salvage, or remanufactured part is not covered under Volkswagen's new vehicle limited warranty.

Even in minor collision impacts where the SRS airbag does not deploy, various components must be thoroughly inspected for damage. Refer to the Volkswagen repair manual for the correct diagnostic, repair, and replacement procedures.

PLEASE DISTRIBUTE THIS DOCUMENT TO THE FOLLOWING: COLLISION REPAIR CENTER MANAGERS, ESTIMATORS, AND TECHNICIANS.